

# 3rd Party Creatives and Troubleshooting

Information on various third party creatives and troubleshooting tips

- [Gemius Creatives Troubleshooting](#)
- [Troubleshooting guide for VAST campaigns.](#)
- [Google Web Designer \(GWD\) banner creation](#)
- [DoubleClick creatives](#)

# Gemius Creatives Troubleshooting

## How to change "Gemius" creatives click\_url macro

If the client sends Gemius creatives, we need to modify them, deviating from Gemius' instructions.

### Original Gemius creative example:

```
<script language="javascript1.2" type="text/javascript">
//
document.write('&lt;scr'+ 'ipt src="https://hrgde.adocean.pl/_'+(new
Date()).getTime()+ '/ad.js?id=6O.qlp3G489VMXJZaa4n1Lk7kAq6ZtA16tbRx8dxt3.m7/nc=0/gdpr=0/gdpr_consent
=/redir=" language="javascript"&gt;&lt;/scr'+ 'ipt&gt;');
//]]&gt;
&lt;/script&gt;</pre></div><div data-bbox="52 584 304 606" data-label="Section-Header"><h3>How to change it:</h3></div><div data-bbox="52 620 637 638" data-label="Text"><p>1. Include <b>{click_url}</b> as a new variable in a separate script tag:</p></div><div data-bbox="72 666 277 724" data-label="Text"><pre>&lt;script&gt;
var click = '{CLICK_URL}';
&lt;/script&gt;</pre></div><div data-bbox="52 746 611 763" data-label="Text"><p>2. Then add <b>click</b> variable in the end of Gemius tag as shown:</p></div><div data-bbox="72 791 947 914" data-label="Text"><pre>&lt;script language="javascript1.2" type="text/javascript"&gt;
//<![CDATA[
document.write('&lt;scr'+ 'ipt src="https://hrgde.adocean.pl/_'+(new
Date()).getTime()+ '/ad.js?id=6O.qlp3G489VMXJZaa4n1Lk7kAq6ZtA16tbRx8dxt3.m7/nc=0/gdpr=0/gdpr_consent
=/redir=' + click + '" language="javascript"&gt;&lt;/scr'+ 'ipt&gt;');
//]]&gt;</pre></div>
```

```
</script>
```

## The full JS tag should appear in the following manner:

```
<script>
var click = '{CLICK_URL}';
</script><script language="javascript1.2" type="text/javascript">
//<![CDATA[
document.write('<scr'+ 'ipt src="https://hrgde.adocean.pl/_'+(new
Date()).getTime()+ '/ad.js?id=6O.qlp3G489VMXJZaa4nl1Lk7kAq6ZtA16tbRx8dxt3.m7/nc=0/gdpr=0/gdpr_consent
=/redir=' + click + '" language="javascript"></scr'+ 'ipt>');
//]]>
</script>
```

# Troubleshooting guide for VAST campaigns.

## How VAST works:

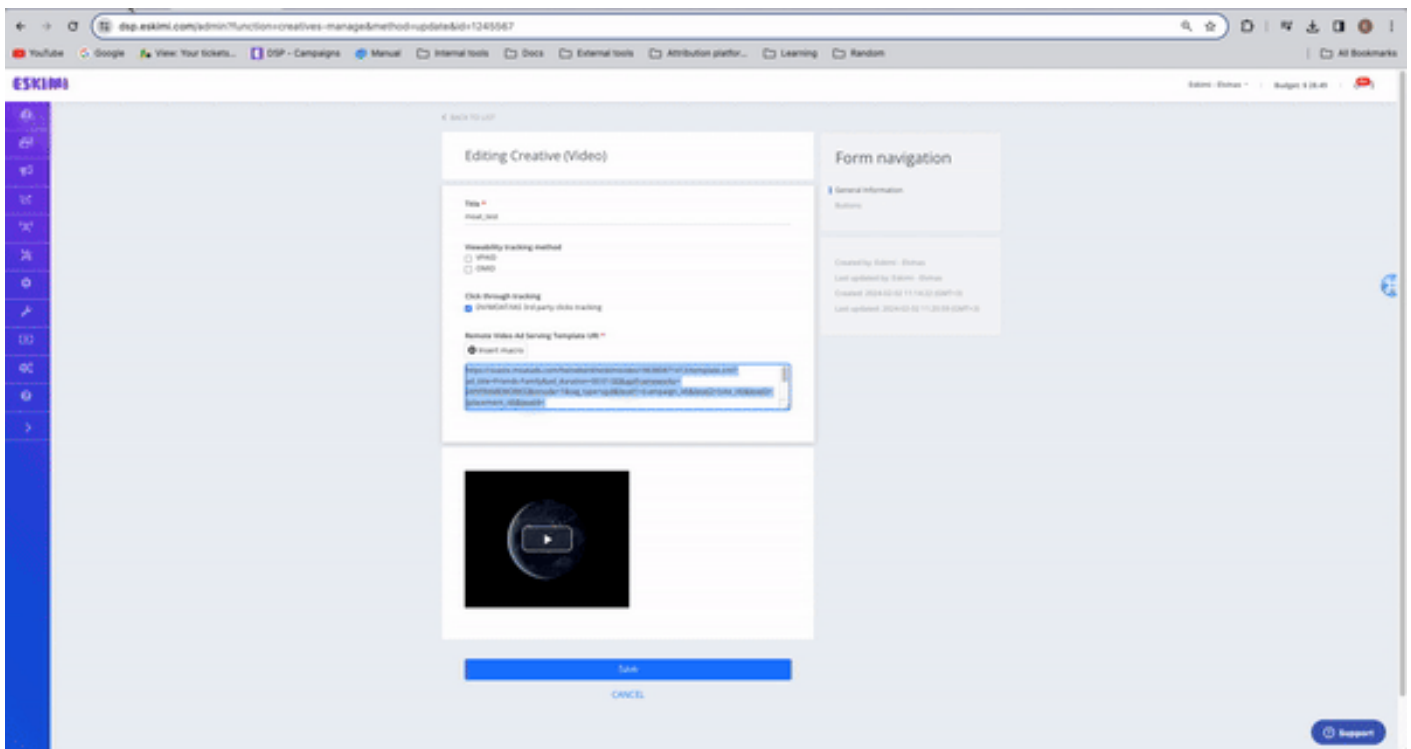
We create VAST tag with one of the viewability measurement option (VPAID or OMID) and we share with MOAT(or any 3rd party) which then wraps it into VAST tag with either VPAID or OMID or both measurement options in one tag. When we add creative into DSP when we receive from 3rd party, we start campaigns and we then:

1. Try to create different version (vast2, vast3, vast4) of the creative, to cover more bid requests (if creative version is vast2 all will be created, if version is vast3 we will create vast3 and vast4, if creative is vast4 only vast 4 will be used)
2. Check each bid request, what vast version and measurement option (VPAID/OMID) this bid supports our bidders then select which creative to take to match the bid request information
3. We bid only on "matching" bid request and then get info why we didn't won or we get an impression What to look in creatives: - When sending creative for 3rd party, I suggest not to add any viewability measurement option - this will be less tricky, to get two different measurement (OMID and VPAID). We can add it later, when we get wrapped creatives. - What viewability measurement is used in "received wrapped creative" - search VPAID or OMID - and you will know which is used - If we want more reach - we need creative with OMID instead VPAID (best two separate creatives(in most cases, but could be both in one creative)).

---

## How to check VAST XML:

VAST XML contains all in the information regarding the VAST video you're running, to open it you just need to take the VAST URI and paste it your browser:



## Vast Versions:

If you notice that some of VAST campaigns are struggling with spending, it might be that it's because the VAST is running on certain version, most likely **VAST 4**, most of vast traffic comes from **VAST 2** and **VAST 3**

To check which VAST version is being used, you need to open pre-wrapped VAST XML, and in the top you will see the vast version :

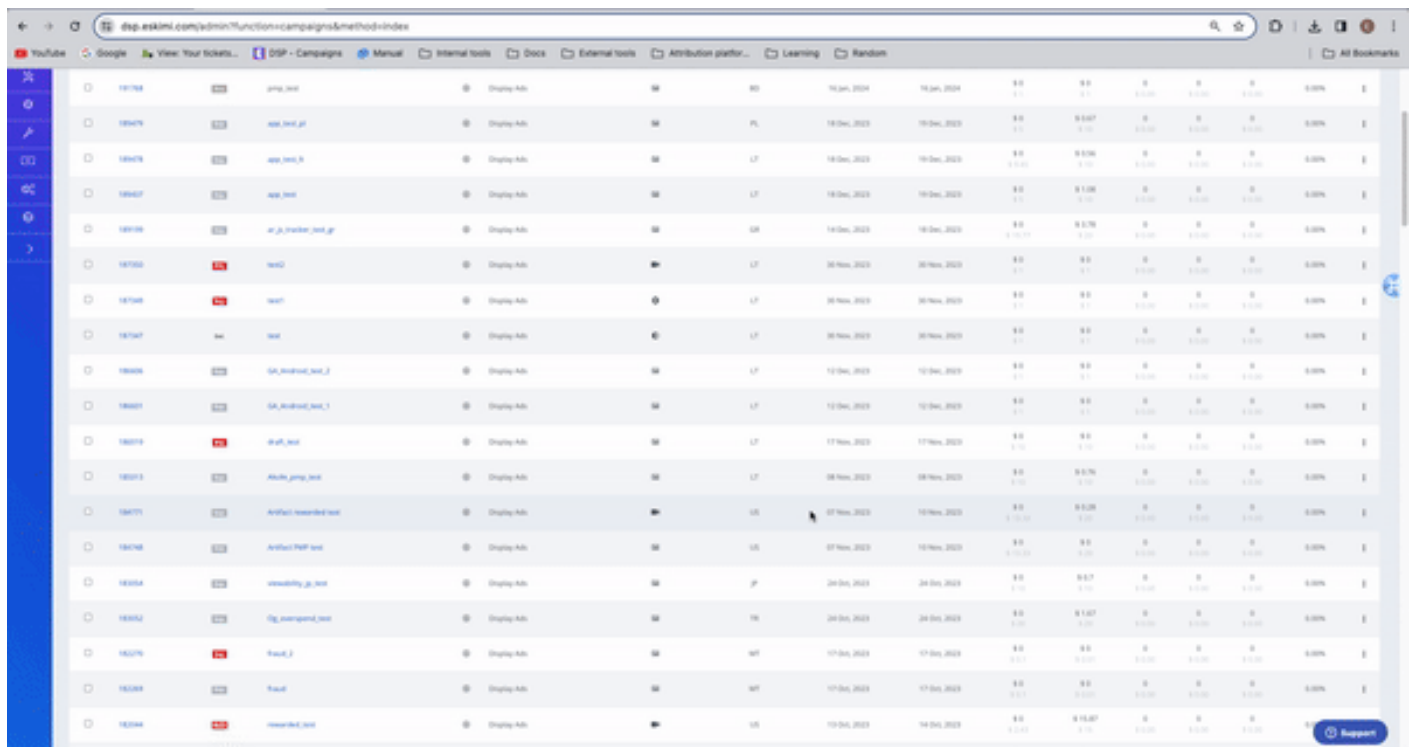
```
<VAST version="2.0">
  <!-- Please contact us -->
```

Usually, the best scenario is when the client shares tags for all VAST versions, but if you get only 1 tag from the client, and it's VAST 4, you can manually change the version by adding **&vastVersion=3** or **&vastVersion=2** in the end of the tag, for example:

```
https://unified.adsafeprotected.com/v2/1598445/73100257?omidPartner=[OMIDPARTNER]&apiframeworks=[APIFRAMEWORKS]&bundleId=[BUNDLEID]&xsId=[PLEASE_IMPLEMENT_UNIQUE_ADSEVER_IMPRESSION_ID_HERE]&ias_xappb=[ctv_appid]&originalVast=https://dsp-media.eskimi.com/vast?e=0lmb8oMQVJj0yEnGgCyy80W1t7OatF8Pm7Zn7si7J0JT9a5Egr2JFN7H8Y7ugeyBsppmSsqKkmTICU8lbQm7g83l6Z2hxb2pha2xjbm1ydHU&vastVersion=3
```

## Wrapped tags:

1. Create campaign **A** with the original VAST video, set the campaigns date to the actual campaign date that will run with the wrapped tags.
2. Go to the campaign approval page, copy the VAST URI and send it to the client to wrap (Do not approve the actual campaign, leave it as Pending).



The screenshot shows the 'Campaigns' page in the DSP-Eskimi interface. The table lists various campaigns with columns for ID, Name, Status, Type, Location, Dates, and various performance metrics. The campaigns are in different states, including 'Pending', 'Approved', and 'Running'.

ID	Name	Status	Type	Location	Start Date	End Date	Impressions	Clicks	Conversions	CPA	CTR	CR
181768	camp_test	Pending	Display Ads	US	18 Jan, 2024	18 Jan, 2024	0.0	0.0	0	0.00%	0.00%	0.00%
181479	test_test_1	Pending	Display Ads	PL	18 Dec, 2023	18 Dec, 2023	0.0	0.007	0	0.00%	0.00%	0.00%
181478	test_test_2	Pending	Display Ads	LT	18 Dec, 2023	18 Dec, 2023	0.0	0.006	0	0.00%	0.00%	0.00%
181477	test_test	Pending	Display Ads	LT	18 Dec, 2023	18 Dec, 2023	0.0	0.006	0	0.00%	0.00%	0.00%
181105	et_gd_header_test_gd	Pending	Display Ads	US	18 Dec, 2023	18 Dec, 2023	0.0	0.076	0	0.00%	0.00%	0.00%
181103	test2	Pending	Display Ads	LT	18 Nov, 2023	18 Nov, 2023	0.0	0.0	0	0.00%	0.00%	0.00%
181102	test1	Pending	Display Ads	LT	18 Nov, 2023	18 Nov, 2023	0.0	0.0	0	0.00%	0.00%	0.00%
181101	test	Pending	Display Ads	LT	18 Nov, 2023	18 Nov, 2023	0.0	0.0	0	0.00%	0.00%	0.00%
181099	GA_AdsTest_test_2	Pending	Display Ads	LT	12 Dec, 2023	12 Dec, 2023	0.0	0.0	0	0.00%	0.00%	0.00%
181097	GA_AdsTest_test_1	Pending	Display Ads	LT	12 Dec, 2023	12 Dec, 2023	0.0	0.0	0	0.00%	0.00%	0.00%
181079	draft_test	Pending	Display Ads	LT	17 Nov, 2023	17 Nov, 2023	0.0	0.0	0	0.00%	0.00%	0.00%
181078	Adtest_pmp_test	Pending	Display Ads	LT	08 Nov, 2023	08 Nov, 2023	0.0	0.076	0	0.00%	0.00%	0.00%
181077	Adtest_rewarded_test	Pending	Display Ads	US	07 Nov, 2023	10 Nov, 2023	0.0	0.026	0	0.00%	0.00%	0.00%
181076	Adtest_PMP_test	Pending	Display Ads	US	07 Nov, 2023	10 Nov, 2023	0.0	0.0	0	0.00%	0.00%	0.00%
181054	visibility_gd_test	Pending	Display Ads	PL	24 Dec, 2023	24 Dec, 2023	0.0	0.07	0	0.00%	0.00%	0.00%
181052	fig_overground_test	Pending	Display Ads	US	24 Dec, 2023	24 Dec, 2023	0.0	0.007	0	0.00%	0.00%	0.00%
181075	Test_2	Pending	Display Ads	US	17 Dec, 2023	17 Dec, 2023	0.0	0.0	0	0.00%	0.00%	0.00%
181069	Test	Pending	Display Ads	US	17 Dec, 2023	17 Dec, 2023	0.0	0.0	0	0.00%	0.00%	0.00%
181068	rewarded_test	Pending	Display Ads	US	10 Dec, 2023	14 Dec, 2023	0.0	0.007	0	0.00%	0.00%	0.00%

3. When you receive the wrapped tags, create an actual campaign **B** that will run with those tags.
4. Leave the original campaign **A** as Pending until the campaign **B** ends - this is important, as if the campaign **A** (the original campaign from where we took the tag that was sent to the client to wrap), get expired - the actual campaign will stop spending.
5. (Optional). If the original campaign **A** gets expired before the campaign **B** ends, you can create a new campaign **C**, but it has to have the same creative settings as the original campaign **A** had before we sent it for wrapping (If the original campaign did not have any OMID/VPAID parameters checked, the new one also needs to have them unchecked for example. If the original creative had only VPAID selected, then the new one should have it selected as well and etc). Then from the new campaign **C** we take the new VAST URL from the campaigns approval page and change it in the VAST URI:

```
&originalVast=https://dsp-media.eskimi.com/vast?
e=0lmb8oMQVJj0yEnGgCyv80W1t7OatF8Pm7Zn7si7J0JT9a5Egr2JFN7H8Y7ugeyBsppmSsqkKmTICU8lbQm7g83l6Z
2hxb2pha2xjbm1ydHU
```

ID	Name	Status	Type	Location	Dates	Performance Metrics
187368	app_test	Display info	IM	US	18 Jan, 2024	0.0, 0.0, 0.0, 0.0, 0.0, 0.00%
188478	app_test_2	Display info	IM	PL	18 Dec, 2023	0.0, 0.0, 0.0, 0.0, 0.0, 0.00%
188478	app_test_3	Display info	IM	LT	18 Dec, 2023	0.0, 0.0, 0.0, 0.0, 0.0, 0.00%
188427	app_test	Display info	IM	LT	18 Dec, 2023	0.0, 0.0, 0.0, 0.0, 0.0, 0.00%
188189	at_p_tracker_test_gp	Display info	IM	GR	14 Dec, 2023	0.0, 0.0, 0.0, 0.0, 0.0, 0.00%
187350	test2	Display info	IM	LT	30 Nov, 2023	0.0, 0.0, 0.0, 0.0, 0.0, 0.00%
187349	test1	Display info	IM	LT	30 Nov, 2023	0.0, 0.0, 0.0, 0.0, 0.0, 0.00%
187347	test	Display info	IM	LT	30 Nov, 2023	0.0, 0.0, 0.0, 0.0, 0.0, 0.00%
188006	GA_Android_test_2	Display info	IM	LT	12 Dec, 2023	0.0, 0.0, 0.0, 0.0, 0.0, 0.00%
188001	GA_Android_test_1	Display info	IM	LT	12 Dec, 2023	0.0, 0.0, 0.0, 0.0, 0.0, 0.00%
188018	app_test	Display info	IM	LT	17 Nov, 2023	0.0, 0.0, 0.0, 0.0, 0.0, 0.00%
188013	Attest_pmp_test	Display info	IM	LT	08 Nov, 2023	0.0, 0.0, 0.0, 0.0, 0.0, 0.00%
188071	Artfact_rewarded test	Display info	IM	US	07 Nov, 2023	0.0, 0.0, 0.0, 0.0, 0.0, 0.00%
188048	Artfact_PMP test	Display info	IM	US	07 Nov, 2023	0.0, 0.0, 0.0, 0.0, 0.0, 0.00%
188054	availability_p_test	Display info	IM	JP	24 Oct, 2023	0.0, 0.0, 0.0, 0.0, 0.0, 0.00%
188052	Qg_overseas_test	Display info	IM	TR	24 Oct, 2023	0.0, 0.0, 0.0, 0.0, 0.0, 0.00%
188270	Test2_2	Display info	IM	MT	17 Oct, 2023	0.0, 0.0, 0.0, 0.0, 0.0, 0.00%
188269	Test1	Display info	IM	MT	17 Oct, 2023	0.0, 0.0, 0.0, 0.0, 0.0, 0.00%

## Filtering reasons:

Here are the main filtering reasons for VAST campaigns you can see in the stattools, and the explanations for each:

video_max_duration	Filtering: Video ad max duration exceeded
video_vast_version	Filtering: Video ad VAST version is not supported
video_mime	Filtering: Video ad video file type is not supported

**video\_max\_duration** - Video is too long (can't really control this part from our part).

**video\_vast\_version** - As mentioned previously, campaign is probably running on only 1 vast version or only using VAST 4.0, need to change the version or add additional ones.

**video\_mime** - Wrong creative settings (For example campaign is using OMID but we do receive traffic for OMID).

# Google Web Designer (GWD) banner creation

There are a few requirements that have to be met when you are creating a banner using Google Web Designer (GWD). This article will help you to understand those requirements and will allow easy deployment of your created banners.

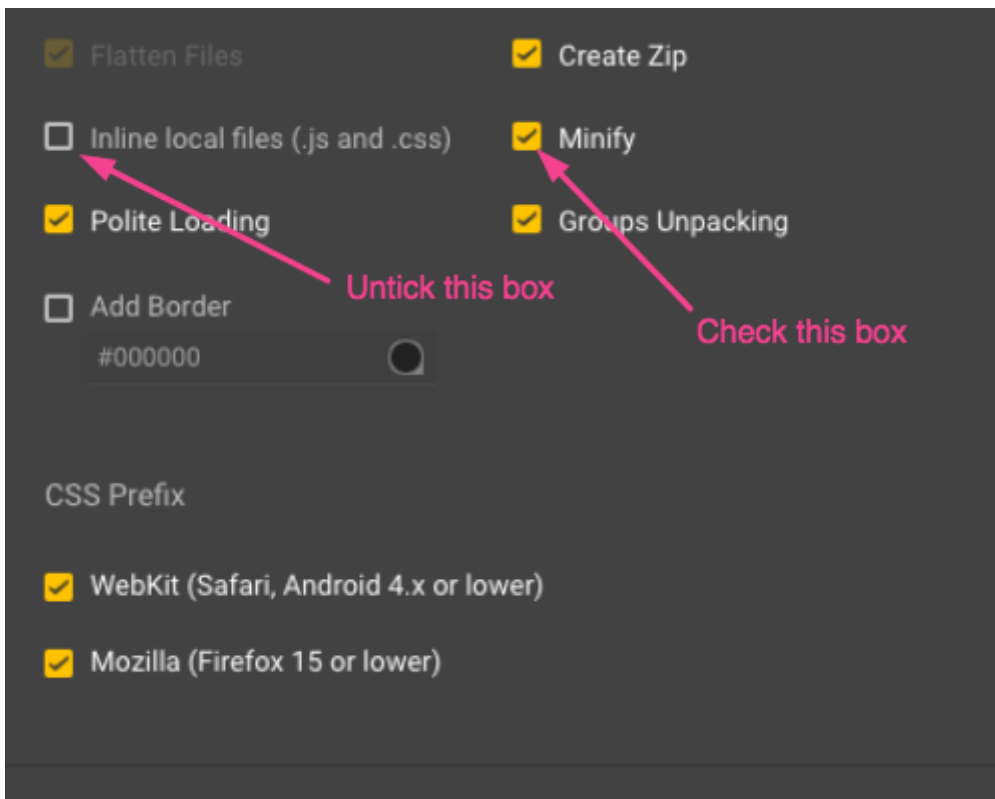
Requirements:

1. The target window for the click-through URL must be set to "**blank**" so the click-through will open in a new window. Do not leave the target statement undeclared. Declare this as if you are doing the click-through HTML tags. **Most importantly the banner should be clickable!**
2. If you are defining the click use the **window.open()** function, if you are making the click as a JavaScript solution.
3. All creatives made with GWD should contain our click URL macro. So the banners landing page should be set as **{CLICK\_URL}**. **This is very important, as we take the banners landing page based on the campaign.**
4. When publishing the creative from GWD, two settings have to be changed:
  - Uncheck: **In-line local files** and
  - Check: **Minify**

The main creative file ( index.html ) should contain no more than 10,000 symbols. This is because part of the exchanges only supports this limit of symbols in bid response.

See the screenshot below to see how your publishing settings screen should look like.





After publishing you should get a ZIP file.

5. Consider this as a TIP: when making animated elements, it is best practice to turn the whole animated creative to a .GIF image file, this is to reduce the creative size and reduce the loading time.

# DoubleClick creatives

Most of the times doubleclick ad creatives are without click\_url placeholder, example:

```
<SCRIPT language='JavaScript1.1'  
SRC="https://ad.doubleclick.net/ddm/adj/N424802.280377IRCTC/B32309828.400403988;  
abr=!ie;sz=300x250;ord=[timestamp];dc_lat=;dc_rdid=;tag_for_child_directed_treatment=;tfua=;dc_sdk_apis=[  
APIFRAMEWORKS];dc_omid_p=  
[OMIDPARTNER];gdpr=${GDPR};gdpr_consent=${GDPR_CONSENT_755};dc_tdv=1?">  
</SCRIPT>
```

In such case in the end of the JS tag you need to **click={click\_url}**, example:

```
<SCRIPT language='JavaScript1.1'  
SRC="https://ad.doubleclick.net/ddm/adj/N424802.280377IRCTC/B32309828.400403988;abr=!ie;sz=300x250;or  
d=  
{CACHEBUSTER};dc_lat=;dc_rdid=;tag_for_child_directed_treatment=;tfua=;dc_sdk_apis=[APIFRAMEWORKS];dc  
_omid_p=[OMIDPARTNER];gdpr=  
{GDPR};gdpr_consent={GDPR_CONSENT};dc_tdv=1;click={click_url}">  
</SCRIPT>
```

Also, it's very important to remove **\$** before the **GDPR** macros, as they break them witch causes any tracking to break as well (Also **{GDPR\_CONSENT\_755}** macro has to be changed to **{GDPR\_CONSENT}**).

After these changed always validate if the redirections happens correctly:

1. Get [Redirect path](#) extension for your browser.
2. Launch a test campaign with the updated tag on <https://display.eskimi-creatives.com/> (Eskimi Standar exchange, only for Display And IBV).
3. Catch the ad live and click on it.

4. After the redirections open the Redirect Path extension and check the redirection path:

The screenshot shows the 'REDIRECT PATH' browser extension interface. It features a logo with two arrows forming a path and the text 'REDIRECT PATH' and 'AYIMA A digital search agency'. The main content area lists three steps in the redirection path:

- Step 1:** Indicated by a downward arrow icon. The URL is <https://dsp-trk.eskimi.com/click/e:G1mIU8y4CdpahEMaIE2ag>. The status is '302: Temporary redirect to https://ittw.eskimi.com/click?sp=CPSI8siNMh'.
- Step 2:** Indicated by a downward arrow icon. The URL is <https://ittw.eskimi.com/click?sp=CPSI8siNMhAKGikBIAEouw>. The status is '302: Temporary redirect to https://www.incometax.gov.in/iec/foportal/'.
- Step 3:** Indicated by a green checkmark icon. The URL is <https://www.incometax.gov.in/iec/foportal/>. The status is '200: HTTP/1.1 200'.

Below the list, a text box states: 'Above are all of the URLs that your browser visited, on its way to the current page. If no redirects took place, there may only be one URL listed. Click on a step to see more information.' To the right of this text is a 'Copy to Clipboard' button with a document icon.

The background of the screenshot shows a browser window with a page from 'www.incometax.gov.in' featuring an illustration of a person sitting on a chair and using a laptop. The browser's address bar shows the URL 'www.incometax.gov.in'.

5. If it goes through Eskimi server, it's working as expected.

6. Double check the tests campaigns report to see if the clicks are really being collected.