

Troubleshooting guide for VAST campaigns.

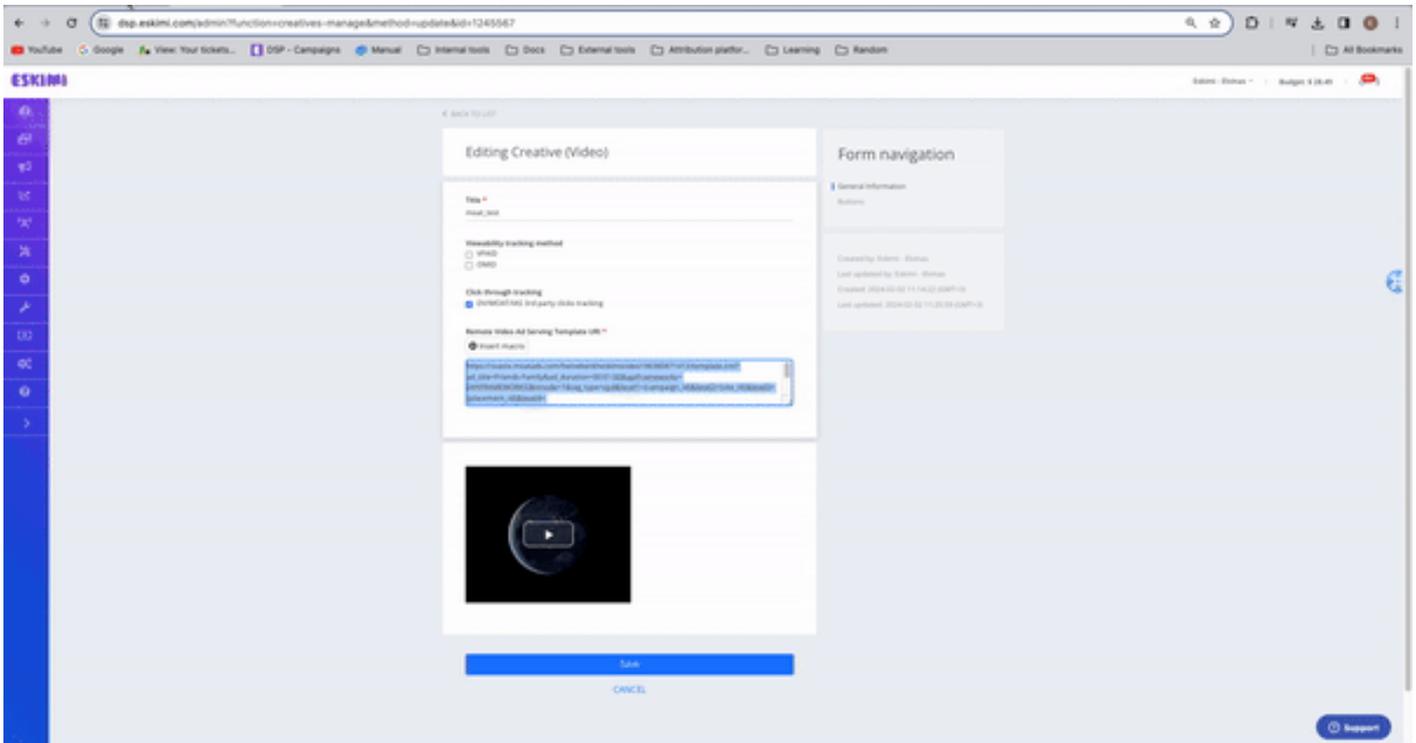
How VAST works:

We create VAST tag with one of the viewability measurement option (VPAID or OMID) and we share with MOAT(or any 3rd party) which then wraps it into VAST tag with either VPAID or OMID or both measurement options in one tag. When we add creative into DSP when we receive from 3rd party, we start campaigns and we then:

1. Try to create different version (vast2, vast3, vast4) of the creative, to cover more bid requests (if creative version is vast2 all will be created, if version is vast3 we will create vast3 and vast4, if creative is vast4 only vast 4 will be used)
2. Check each bid request, what vast version and measurement option (VPAID/OMID) this bid supports our bidders then select which creative to take to match the bid request information
3. We bid only on "matching" bid request and then get info why we didn't won or we get an impression What to look in creatives: - When sending creative for 3rd party, I suggest not to add any viewability measurement option - this will be less tricky, to get two different measurement (OMID and VPAID). We can add it later, when we get wrapped creatives. - What viewability measurement is used in "received wrapped creative" - search VPAID or OMID - and you will know which is used - If we want more reach - we need creative with OMID instead VPAID (best two separate creatives(in most cases, but could be both in one creative)).

How to check VAST XML:

VAST XML contains all in the information regarding the VAST video you're running, to open it you just need to take the VAST URI and paste it your browser:



Vast Versions:

If you notice that some of VAST campaigns are struggling with spending, it might be that it's because the VAST is running on certain version, most likely **VAST 4**, most of vast traffic comes from **VAST 2** and **VAST 3**

To check which VAST version is being used, you need to open pre-wrapped VAST XML, and in the top you will see the vast version :

```
<VAST version="2.0">
```

Usually, the best scenario is when the client shares tags for all VAST versions, but if you get only 1 tag from the client, and it's VAST 4, you can manually change the version by adding **&vastVersion=3** or **&vastVersion=2** in the end of the tag, for example:

```
https://unified.adsafeprotected.com/v2/1598445/73100257?omidPartner=[OMIDPARTNER]&apiframeworks=[APIFRAMEWORKS]&bundleId=[BUNDLEID]&xsId=[PLEASE_IMPLEMENT_UNIQUE_ADSEVER_IMPRESSION_ID_HERE]&ias_xappb=[ctv_appid]&originalVast=https://dsp-media.eskimi.com/vast?e=0lmb8oMQVj0yEnGgCyv80W1t7OatF8Pm7Zn7si7J0JT9a5Egr2JFN7H8Y7ugeyBspmmSsqkKmTICU8IbQm7g83I6Z2hxb2pha2xjbm1ydHU&vastVersion=3
```

Wrapped tags:

1. Create campaign **A** with the original VAST video, set the campaigns date to the actual campaign date that will run with the wrapped tags.
2. Go to the campaign approval page, copy the VAST URI and send it to the client to wrap (Do not approve the actual campaign, leave it as Pending).

ID	Name	Status	Type	Start Date	End Date	Spent	Revenue	CPA	CPM	CTR	Conversion Rate
187168	java_test	Display Ads	SK	16 Jan, 2024	16 Jan, 2024	\$ 0	\$ 0	0	0	0	0.00%
186479	usa_test_pt	Display Ads	SK	18 Dec, 2023	18 Dec, 2023	\$ 0	\$ 0.07	0	0	0	0.00%
186478	usa_test_2	Display Ads	SK	18 Dec, 2023	18 Dec, 2023	\$ 0	\$ 0.06	0	0	0	0.00%
186477	usa_test	Display Ads	SK	18 Dec, 2023	18 Dec, 2023	\$ 0	\$ 0.08	0	0	0	0.00%
186166	ar_jp_merch_test_gr	Display Ads	SK	14 Dec, 2023	14 Dec, 2023	\$ 0	\$ 0.76	0	0	0	0.00%
187020	test1	Display Ads	SK	24 Nov, 2023	24 Nov, 2023	\$ 0	\$ 0	0	0	0	0.00%
187019	test1	Display Ads	SK	24 Nov, 2023	24 Nov, 2023	\$ 0	\$ 0	0	0	0	0.00%
187017	test	Display Ads	SK	24 Nov, 2023	24 Nov, 2023	\$ 0	\$ 0	0	0	0	0.00%
186666	GA_AdsTest_vst_2	Display Ads	SK	12 Dec, 2023	12 Dec, 2023	\$ 0	\$ 0	0	0	0	0.00%
186667	GA_AdsTest_vst_1	Display Ads	SK	12 Dec, 2023	12 Dec, 2023	\$ 0	\$ 0	0	0	0	0.00%
186219	test_test	Display Ads	SK	17 Nov, 2023	17 Nov, 2023	\$ 0	\$ 0	0	0	0	0.00%
186218	Ads_test	Display Ads	SK	18 Nov, 2023	18 Nov, 2023	\$ 0	\$ 0.76	0	0	0	0.00%
184771	Arctic reserved test	Display Ads	SK	07 Nov, 2023	10 Nov, 2023	\$ 0	\$ 0.26	0	0	0	0.00%
184768	Arctic PMP test	Display Ads	SK	07 Nov, 2023	10 Nov, 2023	\$ 0	\$ 0	0	0	0	0.00%
183364	usability_test	Display Ads	SK	24 Oct, 2023	24 Oct, 2023	\$ 0	\$ 0.7	0	0	0	0.00%
183362	fig_campaign_test	Display Ads	SK	24 Oct, 2023	24 Oct, 2023	\$ 0	\$ 1.07	0	0	0	0.00%
182776	Test_2	Display Ads	SK	17 Oct, 2023	17 Oct, 2023	\$ 0	\$ 0	0	0	0	0.00%
182089	Test	Display Ads	SK	17 Oct, 2023	17 Oct, 2023	\$ 0	\$ 0	0	0	0	0.00%
182088	Test	Display Ads	SK	17 Oct, 2023	17 Oct, 2023	\$ 0	\$ 0	0	0	0	0.00%
182084	Test	Display Ads	SK	17 Oct, 2023	17 Oct, 2023	\$ 0	\$ 0	0	0	0	0.00%

3. When you receive the wrapped tags, create an actual campaign **B** that will run with those tags.
4. Leave the original campaign **A** as Pending until the campaign **B** ends - this is important, as if the campaign A (the original campaign from where we took the tag that was sent to the client to wrap), get expired - the actual campaign will stop spending.
5. (Optional). If the original campaign **A** gets expired before the campaign **B** ends, you can create a new campaign **C**, but it has to have the same creative settings as the original campaign **A** had before we sent it for wrapping (If the original campaign did not have any OMID/VPAID parameters checked, the new one also needs to have them unchecked for example. If the original creative had only VPAID selected, then the new one should have it selected as well and etc). Then from the new campaign **C** we take the new VAST URL from the campaigns approval page and change it in the VAST URI:

```
&originalVast=https://dsp-media.eskimi.com/vast?
e=0lmb8oMQVJj0yEnGgCyv80W1t7OatF8Pm7Zn7si7j0JT9a5Egr2JFN7H8Y7ugeyBspmmSsqkKmTICU8lBqM7g83l6Z
2hxb2pha2xjbm1ydHU
```

ID	Name	Status	Type	Start Date	End Date	Impressions	Clicks	Conversions	CPA	CTR	CR	CR%
181768	mpo_test	ON	Display Ads	18 Jan, 2024	18 Jan, 2024	0.0	0.0	0	0	0.00%	0.00%	0.00%
181879	wp_test_1	ON	Display Ads	18 Dec, 2023	18 Dec, 2023	0.0	0.047	0	0	0.00%	0.00%	0.00%
181878	wp_test_2	ON	Display Ads	18 Dec, 2023	18 Dec, 2023	0.0	0.036	0	0	0.00%	0.00%	0.00%
181827	wp_test	ON	Display Ads	18 Dec, 2023	18 Dec, 2023	0.0	0.048	0	0	0.00%	0.00%	0.00%
181919	wp_tester_test_gp	ON	Display Ads	18 Dec, 2023	18 Dec, 2023	0.0	0.078	0	0	0.00%	0.00%	0.00%
181792	test2	ON	Display Ads	30 Nov, 2023	30 Nov, 2023	0.0	0.0	0	0	0.00%	0.00%	0.00%
181749	test1	ON	Display Ads	30 Nov, 2023	30 Nov, 2023	0.0	0.0	0	0	0.00%	0.00%	0.00%
181747	test	ON	Display Ads	30 Nov, 2023	30 Nov, 2023	0.0	0.0	0	0	0.00%	0.00%	0.00%
181806	GA,Android,wp_2	ON	Display Ads	12 Dec, 2023	12 Dec, 2023	0.0	0.0	0	0	0.00%	0.00%	0.00%
181807	GA,Android,wp_1	ON	Display Ads	12 Dec, 2023	12 Dec, 2023	0.0	0.0	0	0	0.00%	0.00%	0.00%
181819	wp_test	ON	Display Ads	17 Nov, 2023	17 Nov, 2023	0.0	0.0	0	0	0.00%	0.00%	0.00%
181813	Abuse_gmp_test	ON	Display Ads	08 Nov, 2023	08 Nov, 2023	0.0	0.076	0	0	0.00%	0.00%	0.00%
181771	Artfact-rewarded-test	ON	Display Ads	07 Nov, 2023	10 Nov, 2023	0.0	0.028	0	0	0.00%	0.00%	0.00%
181748	Artfact-PDF-test	ON	Display Ads	07 Nov, 2023	10 Nov, 2023	0.0	0.0	0	0	0.00%	0.00%	0.00%
181804	visibility_g_test	ON	Display Ads	24 Oct, 2023	24 Oct, 2023	0.0	0.07	0	0	0.00%	0.00%	0.00%
181802	og_campaign_test	ON	Display Ads	24 Oct, 2023	24 Oct, 2023	0.0	0.047	0	0	0.00%	0.00%	0.00%
181770	Test_2	ON	Display Ads	17 Oct, 2023	17 Oct, 2023	0.0	0.0	0	0	0.00%	0.00%	0.00%
181769	Test	ON	Display Ads	17 Oct, 2023	17 Oct, 2023	0.0	0.0	0	0	0.00%	0.00%	0.00%

Filtering reasons:

Here are the main filtering reasons for VAST campaigns you can see in the stattools, and the explanations for each:

video_max_duration	Filtering: Video ad max duration exceeded
video_vast_version	Filtering: Video ad VAST version is not supported
video_mime	Filtering: Video ad video file type is not supported

video_max_duration - Video is too long (can't really control this part from our part).

video_vast_version - As mentioned previously, campaign is probably running on only 1 vast version or only using VAST 4.0, need to change the version or add additional ones.

video_mime - Wrong creative settings (For example campaign is using OMID but we do receive traffic for OMID).

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