Billing & Payments

Funding accounts, payment methods and how billing works in Eskimi DSP.

- Payments to Eskimi DSP
- Credit Card Payment Issues
- How to Top Up a Wallet by Card

Payments to Eskimi DSP

How to Pay

You can pay Eskimi by:

- Bank transfer to our Lithuanian, Nigerian or Singaporean bank account
- Credit card
- PayPal
- Mobile wallet, such as M-Cash, M-Pesa, Tigo, MTN or Vodafone (availability varies by country)

When to Pay

By default, Eskimi DSP payment terms are prepaid. A credit limit with 30-day payment terms can be granted to clients who meet **all** of the following:

- They have run their first campaign on a prepaid basis
- They have passed our credit check and been granted a credit limit
- They have signed a contract with Eskimi DSP

To get a credit limit, the signed contract must include a late payment fee.

Credit Limit

It is very important to us that clients stay within their credit limit.

When your spend gets close to the limit, we will ask you to make a payment as soon as possible to reduce the outstanding balance. This applies even if the payment is not yet due under your payment terms.

If that isn’t possible, we may need to reduce or stop further spending so the limit isn’t exceeded.

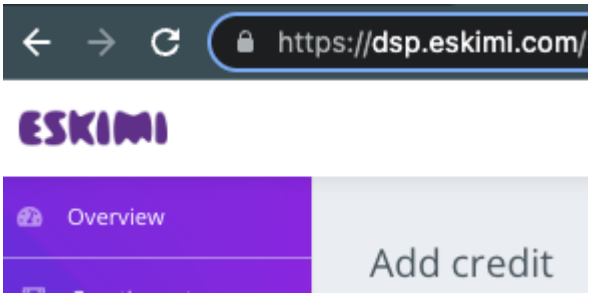
Credit Card Payment Issues

On some occasions, some of the users have problems paying with a credit card through "Eskimi DSP".

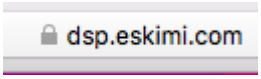
This small article will give you some tips on how to solve credit card payment issues.

Tip 1

Double-check if you browsing the DSP dashboard through a secure SSL connection (HTTPS). There is an indicator on your browser's URL bar - locker icon or *secure* means that the connection is secured. Unsecured connection can cause issues or failures while making the payment.



Google Chrome address bar



Safari address bar



Firefox address bar



Internet Explorer address bar.

Tip 2

Try avoiding using public Wi-Fi connections when using payments. Open public Wi-Fi connections are typically not secured, it is prone to data breaches or data spoofing.

Try using your local home or office DSL Wi-Fi connection.

Tip 3

When using a mobile hotspot, mobile data sometimes it happens that the connects it lost, or there is no reception. This can cause data loss when submitting the payments.

The recommendation is to use a home or office Wi-Fi Connection.

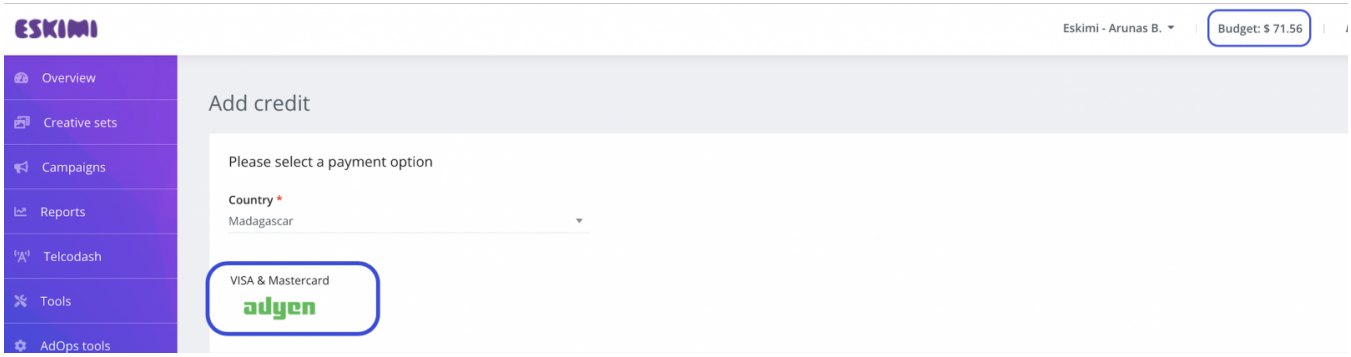
How to Top Up a Wallet by Card

To initiate the campaigns, it is necessary to have funds in the wallet.

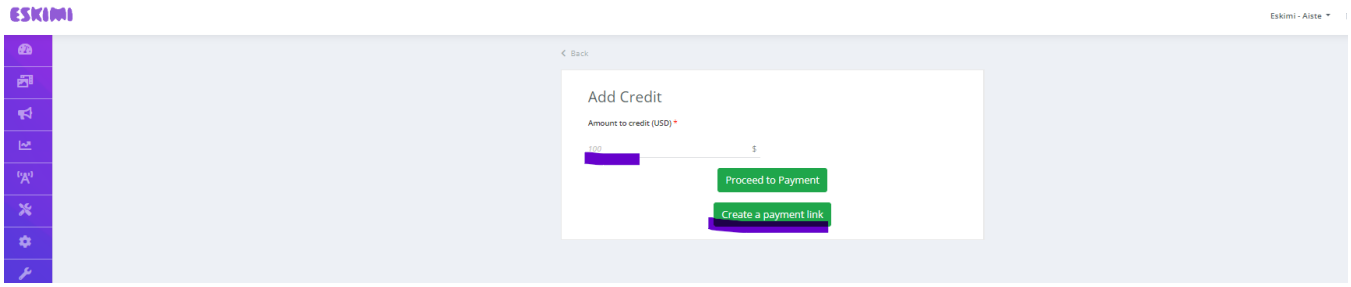
Top up of the wallet can be done by Adyen or PayPal (depending on the region).

How to do it?

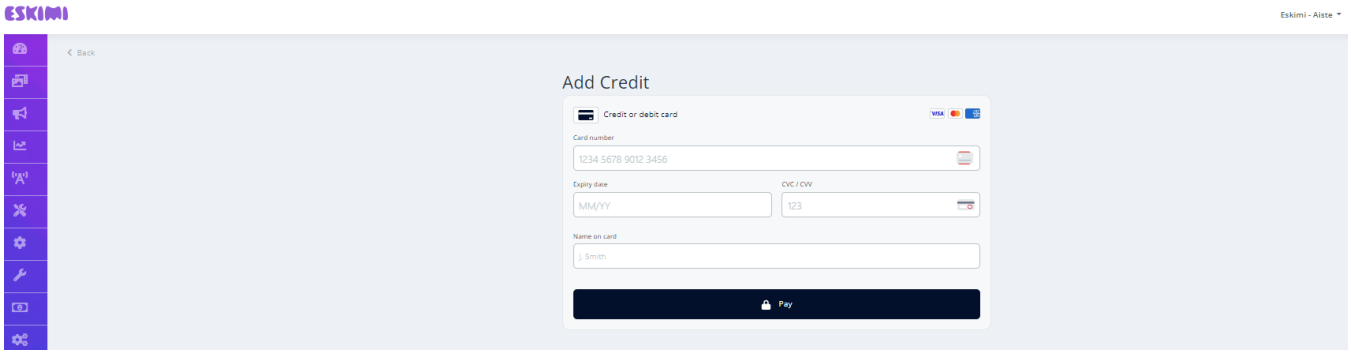
1. You can locate the account wallet in the Budget section, located in the top right corner of your Eskimi DSP account.
2. Click on Adyen or PayPal payment provider:



3. Add amount for transfer (if conversion with other currency is used, Adyen always uses $ for a transfer).
4. Click "Proceed to Payment" button in the bottom:



5. Add card details:



6. After a moment funds will appear in the wallet.

Who can use it?

Only clients with agreements under Eskimi Lithuania and Eskimi Singapore billing entities.

Important note!

If a client had unpaid invoices, firstly unpaid balance will be covered and the rest amount will be added to account budget/wallet.