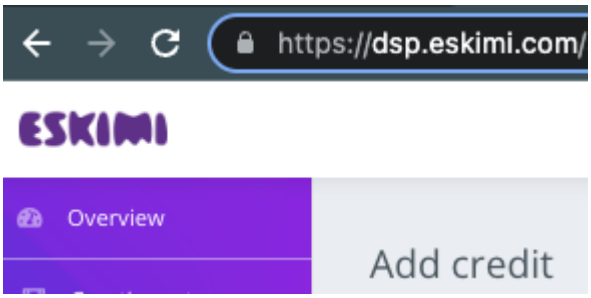
Credit Card Payment Issues

On some occasions, some of the users have problems paying with a credit card through "Eskimi DSP".

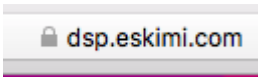
This small article will give you some tips on how to solve credit card payment issues.

Tip 1

Double-check if you browsing the DSP dashboard through a secure SSL connection (HTTPS). There is an indicator on your browser's URL bar - locker icon or *secure* means that the connection is secured. Unsecured connection can cause issues or failures while making the payment.



Google Chrome address bar



Safari address bar



Firefox address bar



Internet Explorer address bar.

Tip 2

Try avoiding using public Wi-Fi connections when using payments. Open public Wi-Fi connections are typically not secured, it is prone to data breaches or data spoofing.

Try using your local home or office DSL Wi-Fi connection.

Tip 3

When using a mobile hotspot, mobile data sometimes it happens that the connects it lost, or there is no reception. This can cause data loss when submitting the payments.

The recommendation is to use a home or office Wi-Fi Connection.

Revision #7
Created 13 January 2021 13:08:49
Updated 8 November 2026 14:29:53 by Roberta Karpoviciute